2016-17 Annual Report
Dear Friend,

For almost 60 years, Bridgewell has been the industry leader in developing innovative offerings in response to unmet or emerging needs in social and human services. At Bridgewell, we are committed to empowering people with disabilities and other life challenges to become engaged members of their communities by living safe, self-directed and productive lives.

Bridgewell provides people with disabilities the things that so many of us take for granted: a home, food, transportation, healthcare, recreation, friendship and an opportunity to work and develop critical life skills. We deliver this wide breadth of support through community housing, day programs, outpatient treatment, recovery services, education and employment training. We often have people in our care for their entire adult lives and, in some cases, we are their only family.

Bridgewell's staff is committed to providing high-quality care to members of the community. As a leader in the advancement of social and human services, we not only offer professional opportunities to our employees, but to other mental health and healthcare professionals and educators across New England.

As we continue to grow and expand our services, I am filled with hope and pride for Bridgewell’s future. I invite you to get involved in our work and support our continued commitment to connecting people with possibilities.

Kelly J. Martin
President and CEO, Bridgewell

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Annie knows the Bridgewell staff is there to support her. She is comfortable. It is the most independence she has ever had. I have a sense of peace that she is happy and engaged. Her dad died when she was in sixth grade. The future was always on my mind. I don’t have to worry about her if something happens to me.”

MAUREEN O’CONNELL DISCUSSING HER DAUGHTER ANNIE AND THE IMPACT THAT BRIDGEWELL HAS MADE ON THEIR LIVES.

(Phot) With Bridgewell’s Employment Support team, Annie worked on a new series for public access television entitled “Amazingly Autistic.”
About Bridgewell

Bridgewell strengthens communities by providing an unmatched range of social and human services that empower people with disabilities and other life challenges to live safe, self-directed and productive lives. With the support of government, foundation, corporate and community partners, Bridgewell delivers community housing, day programs, outpatient treatment, recovery services, education and employment training. We’re committed to helping people in need, from those with autism to people with substance use disorders, become engaged members of their communities. Bridgewell is also the industry leader in developing innovative offerings in response to unmet or emerging needs.

Mission

Inspired by the values of caring and respect, together we guide individuals with disabilities and other challenges to achieve and enjoy their highest quality of life and personal growth.

“Over the past few years, Bridgewell has experienced tremendous success and growth making it one of Massachusetts largest nonprofit agencies. Bridgewell is setting the standard for providing social and human services in New England.”

ROBIN SUTHERLAND, BOARD CHAIR 2017

(Right) Nichole and Jayden, Bridgewell’s Women’s Program, Johnson Street
Bridgewell Services

**Autism:** As a leader of autism services, we specialize in helping young adults that are transitioning from the educational system to adult services through day programs, community housing, outpatient treatment, education and employment training.

**Recovery:** Each person with substance use disorders requires a different mix of services; counseling, community and recovery housing and job placement. We work in coordination with area hospitals, the criminal justice system and community agencies to identify people in need and put them on the path to recovery.

**Behavioral Health:** Comprehensive treatment for children and adults challenged with psychiatric and sometimes developmental disabilities. Services include outpatient treatment, medication management, counseling, education, evaluation, along with other support.

**Community Housing, Day Programs and Employment:** Supporting people with intellectual, mental and physical disabilities through community housing, day programs, employment services and other offerings aimed at empowering them to live safe, self-directed and productive lives.

**Housing:** Housing programs include counseling focused on helping people who are homeless begin the process of reentry into mainstream society.

**Specialized:** Deliver individualized support and develop programming for people with extensive medical and/or behavioral challenges in addition to their other disabilities as unmet or emerging needs evolve, such as early onset dementia.

**Professional Development:** Continuing education and professional development for mental health and healthcare professionals and educators across New England through workshops and conferences on a variety of clinical and management topics.

Ways to Support Bridgewell

**Tribute Gifts**
Honor the special people in your life by dedicating a gift in someone’s honor or memory.

**Planned Giving**
Making a legacy gift in your will or trust provides long term support to the people we serve.

**Matching Gifts**
Double, or even triple the impact of your gift to Bridgewell by participating in a matching gift program offered by your employer. Check with your employer’s benefit office.

**Give a Gift as a Gift**
Honor someone special in your life with a gift in their name to recognize birthdays, anniversaries, graduations, and more – and it makes a real difference in the lives of the people we care for each day.

Thank You

We are grateful for the support we receive from government, foundation, corporate, community partners and individual donors to make it possible to deliver the highest quality of care to people in need of our services. Thank you for your partnership in this important work.
Move to Dearborn

In spring 2017, Bridgewell relocated its headquarters to 10 Dearborn Road in Peabody. The new headquarters accommodates close to 100 employees, and ensuring Bridgewell remains in a strong position of continued growth and innovation while providing the highest quality care. Relocating its headquarters to Peabody provided Bridgewell the ability to consolidate operations and buildings by centralizing administrative, program management, human resources, and training departments.

Dedicated to former President & CEO Bob Stearns, the Stearns Training Center provides important trainings and professional development to all of Bridgewell’s employees and community members.

“It is an honor to officially welcome Bridgewell and its new office to Peabody,” said Mayor Edward Bettencourt, Jr. “The city is proud to be part of Bridgewell’s growth, and we look forward to a bright future of continued success together.”

(Right) Board Members and public officials celebrate Bridgewell’s new headquarters with a ribbon cutting.
Counseling Services in Lowell

Bridgewell Counseling Services and Lowell Adult Day Treatment provide critical counseling and treatment services for more than 2,100 individuals in the surrounding Lowell community. Housed at 35 Market Street, the structure was built in the late 1800s and is located in the heart of Lowell's historic downtown district.

After many years of leasing, Bridgewell was able to purchase the building. Several renovations were needed to improve the safety and security of the structure and overall functioning of the program. These improvements were made possible through generous grant awards from the Theodore Edson Parker Foundation and the Amelia Peabody Charitable Trust.

Luis Pedroso from the Theodore Edson Parker Foundation toured the renovated building with Bridgewell’s LADT Director Renee Heusser and Clinic Director Andrew Stephens.
Sober House Renovation

Bridgewell acquired a 14-unit licensed lodging house that provides continued support for women on the road to recovery through case management services, individual treatment planning, parenting groups when relevant, access to educational and vocational training and counseling services. As women move through the distinct program phases to reintegrate into the community, this sober house provides them with a safe and supportive environment to stay successful.

The three story wood frame building was completely renovated thanks to the generosity of the Gerondelis Foundation and MassHousing’s Center for Community Recovery Innovations. This public and private funding partnership had a transformative impact on Bridgewell’s recovery program and the women who call it home.

“MassHousing and CCRI is privileged to partner with Bridgewell, a dynamic organization impacting the community in positive ways. Their history of providing affordable housing and recovery support has given many individuals the stability needed to live as happy and productive people.”

ED CHASE, DIRECTOR, MASSHOUSING’S CENTER FOR COMMUNITY RECOVERY INNOVATIONS
"Bridges to Family Success" Initiative

Bridgewell received a three-year, $189,728 grant from The Peter and Elizabeth C. Tower Foundation to expand services, the largest private grant Bridgewell has ever received. The new “Bridges to Family Success” program is in partnership with JRI’s Children’s Friend and Family Services to address the needs of families raising a child or young adult with autism or another intellectual or developmental disability.

This initiative focuses its aid on families in Lynn and surrounding communities who face additional barriers, such as cultural and linguistic diversity or complex behavioral health challenges, which hinder their access to appropriate services and community resources for their child. The program helps families develop an individualized family plan which, with support from trained care coordinators, will address their child's behavioral health needs and establish long-term care goals.

CARF Accreditation

Bridgewell once again earned a three-year accreditation from CARF International, the highest level of certification that an organization can achieve. CARF is an independent, nonprofit accrediting body whose mission is to promote the quality, value, and optimal outcomes of services through an accreditation process. While Bridgewell’s day habilitation services have been accredited by CARF for well over 25 years, this is the third consecutive Three-Year Accreditation that CARF has given to all Bridgewell eligible services and programs for substantial conformance to its high standards.

The rigorous CARF assessment complimented Bridgewell for their “enthusiasm, commitment and pride in their work and a genuine caring” for their clients, as they strive to “clearly understand each individual’s strengths and needs.” Bridgewell’s services are considered “innovative and creative,” and CARF believes Bridgewell has particularly distinguished itself as “a leader in the industry that has excelled in providing exceptional autism services.”

Clinical Director of Day Services Susan Craven works with Tom at one of Bridgewell’s Day Programs. Bridgewell received special recognition for the Functional Assessment Tool it uses to monitor aging, which CARF gave an “exemplary” distinction, which less than 5% of accredited organizations receive, noting it has the “potential to be used on a national level.”

"Bridges to Family Success" team poses at Children’s Friend and Family Services in Salem.
In September of 2017, Bridgewell held its second Living Longer: Aging with Intellectual Disability Conference with more than 400 people in attendance. Dr. Julie Moran presented her keynote “Reflecting Back, Looking Ahead: What’s New in Aging and Intellectual and Developmental Disabilities.”

During her introduction, Department of Developmental Services Commissioner Elin Howe praised Bridgewell’s ongoing commitment to aging adults with disabilities. Commissioner Howe discussed what the state is doing for aging adults, including sharing more information on the Task Group on Aging, which was created as a result the first Living Longer Conference in 2015.
Bridgewell's programs and services are primarily funded through state and federal agencies including U.S. Department of Housing and Urban Development and Massachusetts' Department of Disability Services, Department of Public Health and Department of Mental Health. Private contributions from generous individual, corporate and foundation donors provide much needed support for innovative and enhanced quality of life initiatives for the people in our services.
Thank You to Our 2016-2017 Donors!

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Anthony, Bridgwell’s Community Housing.
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In Honor of Michael and Brenda Silverman
Mr. and Mrs. Jerry Socol

Beau and his family celebrated at Bridgewell Day at the Topsfield Fair in August 2016. Beau lives in one of Bridgewell’s community residences.

In Honor of Ms. Heather Sennott
Ms. Ginny Sennott

In Honor of Martha Warren
Mr. and Mrs. Jeremy A. Warren

In Honor of Robert Stearns
Dr. Helen Tager-Flusberg and  
Mr. Martin Flusberg

In Honor of Jacklyn Sustache
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**Gala**

More than 335 people attended this year’s gala, helping to raise just over $300,000 for Bridgewell and its mission.

**Marylou Sudders** received the Excellence in Service award. As Massachusetts Secretary of Health and Human Services, Marylou has championed significant legislative reforms in behavioral health, drug addiction, insurance parity and fundamental patient rights and children’s health.

**Tom Gould**, a Peabody City Councilor and owner of Treadwell’s Ice Cream, received the Visionary Leadership award. He has consistently demonstrated a commitment to the community through his philanthropic public service and his work with children and adults with disabilities.
Gala Sponsors up to $1000
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“How Well Do You Know Bridgewell?” premiered at the 2016 Imagine the Possibilities Gala on November 6. It provides a quick snapshot of Bridgewell’s services as well as those in our care.

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Providence Bruins
Rack Room Shoes
Reedy Meadow Golf Course
Rick’s Auto Collision, Inc.
Sagamore Spring Golf Club
Salem Witch Museum
Salon Capri
Seaport Hotel
Showtime Networks Inc.
Solimine, Landergan & Richardson Funeral Homes
SpeakEasy Stage Company
Spratt Muscular Therapies, Inc.

Mike, Bridgewell’s Boston Street Day Habilitation Center

Starz
Stoneham Theatre
Superior Roast Beef
Sutra Studio
Temazcal Tequalia Cantina
Ten One Design
Tip Tap Room
Treadwell Ice Cream
Wash Depot Holdings
WCVB Channel 5 Boston

Mr. and Mrs. Mario Carfagnini
Mr. William Clark
Ms. Valerie Cox
Ms. Amanda Daniels
Mr. and Mrs. Vance Perry
Mr. and Mrs. Peter Sozek
Mr. and Mrs. Robert Stearns
Ms. Diane Vrattos
William and Elaine, Bridgewell’s Employment Support Program and Boston Street Day Program.